TAMIL SELVAM M

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PROFESSIONAL SUMMARY

Experienced IT professional with expertise in Salesforce administration, development, and system analysis. Proven ability to work collaboratively in a team environment and drive the execution of multiple projects. Strong leadership skills with a focus on team development, training, and mentoring. Excellent problem-solving and communication skills.

EDUCATION

BE Computer Science Engineering – 70%   **Aug 2016 – Mar 2020**

Indra Ganesan College of Engineering, Trichy.

EXPERIENCE

System Analyst – IT Flextronics (31-10-2022 to Present)

- Successfully work with the team in configuring, developing, and implementing enhancements of Sales Cloud in Salesforce.com.
- Conducted regular performance evaluations, assigned duties, and built a team-based work environment.
- Demonstrated adaptability in addressing business process issues and provided consulting assistance to system users.
- Utilize SQL queries to examine and update database records, ensuring data accuracy and consistency.
- Collaborate with end-users to understand reported issues and gather additional information for thorough analysis.

IT Trainee Flextronics (17-01-2022 to 28-10-2022)

- Participated in the development and execution of business plans for the Sales Cloud project. Extended the functionalities using Apex, Visualforce pages.
- Collaborated with cross-functional teams to identify customer and operational needs.

SKILLS

• Data Transformation	• SALESFORCE	• JAVA	• BOOTSTRAP
• Data Integration	• Quality Assurance	• JAVASCRIPT	• SQL
• Data Dashboards	• Project Coordination	• HTML	• SOQL/SOSL
• Data Validation	• Requirement Gathering	• CSS	• APEX

CERTIFICATION

Java Full Stack Developer

Certification Score: 81%, Completed comprehensive training in Java Full Stack Development, acquiring proficiency in both front-end and back-end technologies. Demonstrated skills in Java, JavaScript, HTML, CSS, Bootstrap. Applied knowledge in building responsive web applications, database management, and project coordination.

Salesforce Certified Administrator

Successfully completed the Salesforce Certified Administrator exam, demonstrating proficiency in Salesforce configuration, customization, and administration. Skills include managing users, data, security, and workflows within the Salesforce platform to optimize organizational efficiency and productivity. Knowledgeable in implementing best practices and providing ongoing support to drive business success.